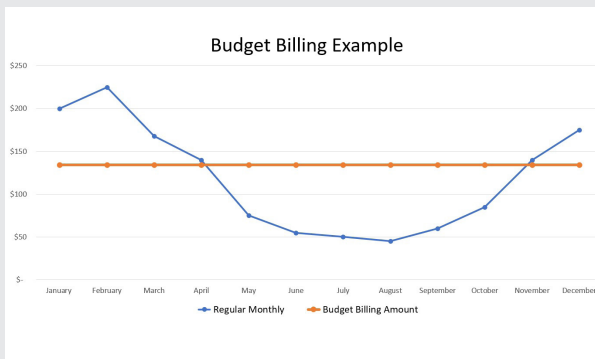


LEVEL YOUR MONTHLY ENERGY COSTS!

Budget billing makes it easy to plan for monthly energy costs by allowing you to pay a set amount each month based on your energy usage history. Budget Billing makes your energy bill more predictable month to month, even as seasons change and your usage amount varies.

By averaging the seasonal ups and downs of your energy usage for the past 12 months, then dividing by eleven, Budget Billing helps you plan your monthly expenses and pay the same fixed amount each month. The twelfth month on the plan is a settlement month to true-up your usage amount.

Sign up any time, and your Budget Billing plan will begin the following month.



WE'RE HERE FOR YOU!

If you're ever in a situation where you're struggling to pay your bill, call us at 800-720-8193 as soon as possible. We can work with you to avoid an unexpected service interruption and help you with:

- Making payment arrangements
- Enrolling in Budget Billing to help make your bills more manageable and predictable
- Enrolling in AutoPay and eBill so you never miss a payment

Manage your account online 24/7:

If you prefer to pay and manage your account online whenever and wherever it's most convenient for you, visit www.ColoradoNaturalGas.com and click on the "Pay My Bill" icon, or click "Login/Register" in the upper right corner to sign up today!

Simplify your life with convenient payment options:

Enroll in Electronic Billing, AutoPay and Budget Billing. Call us at 800-720-8193 or learn more on our website at www.ColoradoNaturalGas.com/payment-options.

Energy Efficiency Rebates

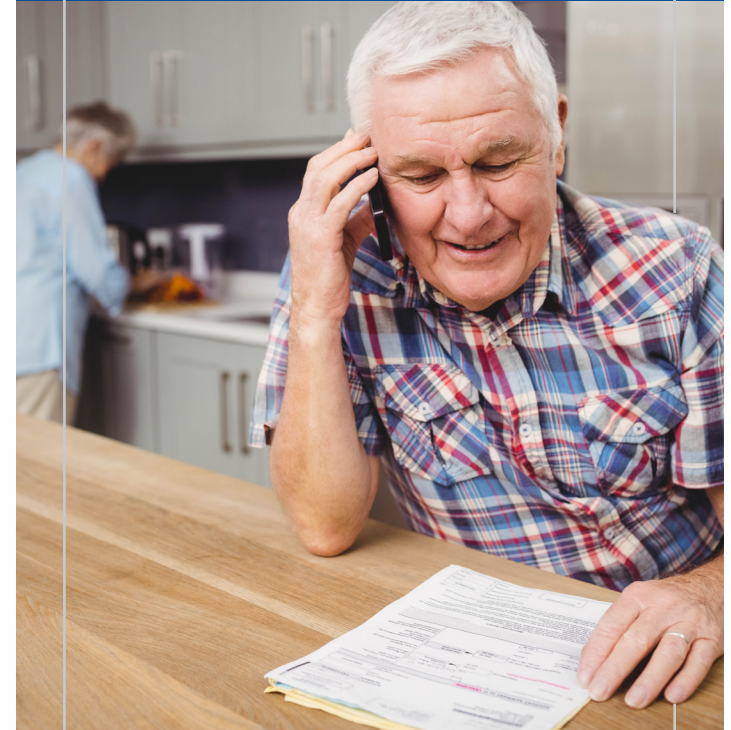
Summit offers rebates on energy-efficient natural gas furnaces, water heaters & smart thermostats. For more information and rebate forms, visit www.ColoradoNaturalGas.com/efficiency.



ColoradoNaturalGas.com

 facebook.com/ColoradoNaturalGas

NEED HELP PAYING YOUR ENERGY BILLS?



HELP IS AVAILABLE!

Colorado Natural Gas partners with local organizations that can lend a helping hand if you (or someone you know) are having trouble paying your energy bills.



12 WAYS TO SAVE ON YOUR ENERGY BILLS THIS WINTER.

- **Caulk and weatherstrip drafty doors and windows**, and use a door sweep to reduce air leakage and drafts.
- **Install storm windows** over single pane windows or use plastic film window kits. If your windows are more than 20 years old, consider upgrading with energy efficient double pane windows.
- **Caulk and seal gaps** where plumbing, ducting, or electrical wiring penetrates through exterior walls, floors, and ceilings.
- **Install a programmable thermostat** and set it to automatically lowering the temperature at night when you're sleeping or when no one is at home.
- **Open your curtains, blinds and shades on sunny winter days**, and close them at night.
- **Close your closet doors and your fireplace damper** and make sure the opening is sealed when your fireplace is not being used.
- **Make sure heating registers are not blocked** or closed (closed registers add pressure to ducts and can make them leak).
- **Upgrade attic insulation to R-49 or greater** (higher R values mean greater insulation levels and thus more energy savings).
- **Reduce the temperature setting of your water heater to 120 degrees**
- **Have your furnace checked annually** by a trained professional to ensure your heating system is working at peak performance and efficiency.
- **Replace furnace filters every month** during the heating season.
- **Replace an aging furnace with an efficient model.** We offer rebates on energy-efficient furnaces, too! Visit www.ColoradoNaturalGas.com for details.

PAYMENT ASSISTANCE PROGRAMS



Low income residential customers may qualify for help to pay their utility bill.

The best source of information is to call your county's Department of Human Services office. In addition, Summit has partnered with local weatherization and low-income assistance providers to assist our customers who need a little extra help, including:

United Way 211

Available 24/7, United Way 211 is a free, confidential information and referral service that connects people to local services across Colorado. Dial 2-1-1 or visit <https://www.211colorado.org/>.

Energy Outreach Colorado

Helping all Coloradans to afford their energy needs, Energy Outreach can help with billing assistance, fix your furnace, and provide free energy efficiency upgrades. Visit <https://www.energyoutreach.org/> or call 866-HEAT-HELP (866-432-8435) for more information.

Colorado LEAP

The Low-Income Energy Assistance Program (LEAP) helps low-income households meet their immediate energy needs. Visit <https://cdhs.colorado.gov/leap> or call 1-866-HEAT-HELP (1-866-432-8435) to apply over the phone. If you are eligible for LEAP, you may also qualify for other benefit, including:

Customer Affordability Program (CAP)

Additional low-income bill assistance that is contingent on receiving LEAP assistance. All LEAP recipients are pre-qualified in this program and automatically assessed for eligibility and no application required.

Evergreen Christian Outreach (ECHO)

Serving Jefferson, Clear Creek, Gilpin and Park counties. For Utility Assistance, call 303-670-1796.

The Crisis Intervention Program operates year-round and provides assistance with the repair or replacement of the home's primary heating system such as a furnace or wood-burning stove. Visit EnergyOutreach.org for more information.

The Weatherization Assistance Program is offered through the Governor's Energy Office and is designed to improve the energy efficiency in homes throughout Colorado, helping to permanently reduce heating costs. Visit <https://energyoffice.colorado.gov/weatherization-assistance-program> or the service provider in your area. For the full list of providers visit <https://energyoffice.colorado.gov/weatherization-assistance/service-providers>